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The company is aware of the challenges and opportunities that the market imposes on a daily basis and to face the challenges quick and successful decisions is needed.

Pursuing corporate effectiveness and efficiency means overcoming challenges and identifying opportunities. It is with this in mind that the Organization has decided to adopt a quality system compliant with the international standards ISO 9001:2015 which allows it to guarantee greater internal efficiency and a better predisposition to demonstrate its ability to supply products that meet the requirements of the customer and the applicable mandatory requirements, to increase customer satisfaction, address risks and opportunities associated with its context and its objectives.

Our Company in planning its management system has considered:

- Organizational Context, by determining the internal and external factors that may influence the ability to achieve results
- Understanding of the needs and expectations of the Stakeholders for the Health Management System Quality
- Determination of its Field of Application: "Research and development, production and marketing of cosmetic products, natural products and in the health area.
- Determination of Risks and Opportunities considering the Organizational Context and the needs and Expectations of the interested parties, for each process relating to the products/services present in the Field of Application.

Our Management to demonstrate the constant commitment to improvement and customer satisfaction has established the following specific objectives:

- Investing in the necessary resources and means in compliance with the requirements set for the final product
- Constant monitoring of deadlines for checking means and equipment
- Constant updating on applicable laws and regulations
- Choice of Qualified Suppliers to meet the final requirements set by the Customer
- Control of personnel qualifications
- Constant Training of Employees regarding Health and Safety Issues on the Work, in order to guarantee the regular performance of the Shipyard activities, and therefore safeguard the health of employees in the interest of the interested parties
- Adopt advanced systems to safeguard company know-how, through antivirus and back up data day
- Monitor the efficiency of the Quality System through an annual review performed by the Management and through the "Internal Audits" scheduled and performed during the year by qualified personnel;
- Constant monitoring of the degree of customer satisfaction.

Our Company undertakes to periodically review the Policy during Management Reviews, and to make it available to interested parties, and within its Organization.

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The direction

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